



# SPIRITT FAMILY SERVICES

855.714.8800 | [INFO@SPIRITT.ORG](mailto:INFO@SPIRITT.ORG) | [SPIRITT.ORG](http://SPIRITT.ORG)

Dear Community Members:

Over the last couple of weeks, the coronavirus pandemic necessitated cancellations and delays in SPIRITT services and activities at all our Family Centers. SPIRITT has remained committed to its mission to *empower families, improve health and well-being, and strengthen communities*. “Essential” social services have continued primarily through telehealth.

- Over 95% of SPIRITT employees are working remotely, providing telehealth or other related social services (via telephonic and audio/video platforms) to enrolled participants. Some program services include case management, counseling, parenting, outpatient substance use treatment, mental health, domestic violence support, fatherhood, relative caregiver support and other educational activities.
- Telephonic case navigation services (linkage to SPIRITT and/or other community resources) are also available by calling the following numbers between the hours of 8AM to 5PM:
  - Toll Free – (855) 714-8800
  - Whittier Family Center – (562) 903-7000
  - South El Monte Family Center – (626) 442-1400
  - Live Chat on Facebook ([www.facebook.com/spirittfamilyservices](https://www.facebook.com/spirittfamilyservices))
- If you need help finding medical care, call the Los Angeles County Information line 2-1-1, which is available 24/7. You can also locate a provider by going to [www.dhs.lacounty.gov](http://www.dhs.lacounty.gov). If you are having difficulty breathing or keeping fluids down, please get yourself tested for COVID-19, call your doctor or hospital, and if critical, call 911.

At this time, it is difficult to determine when our six SPIRITT Family Centers will be in full operations. The earliest date would be May 4<sup>th</sup>, if Los Angeles County Officials deem it is safe to resume face to face services.

For all general SPIRITT inquiries, please call (855) 714-8800 or email [info@spiritt.org](mailto:info@spiritt.org). To learn more about SPIRITT, please visit our website at [www.spiritt.org](http://www.spiritt.org) or follow us on Facebook and/or Instagram (@spirittfamilyservices). We apologize for the inconvenience and appreciate your understanding, and know we are here for our communities to the best of our current capabilities. Stay healthy and safe.

Sincerely,

*Elvia Torres*

Elvia Torres  
Executive Director